

Working with Federally Qualified Health Centers - Experience and Advice from Family Planning Association of Maine

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Project Director

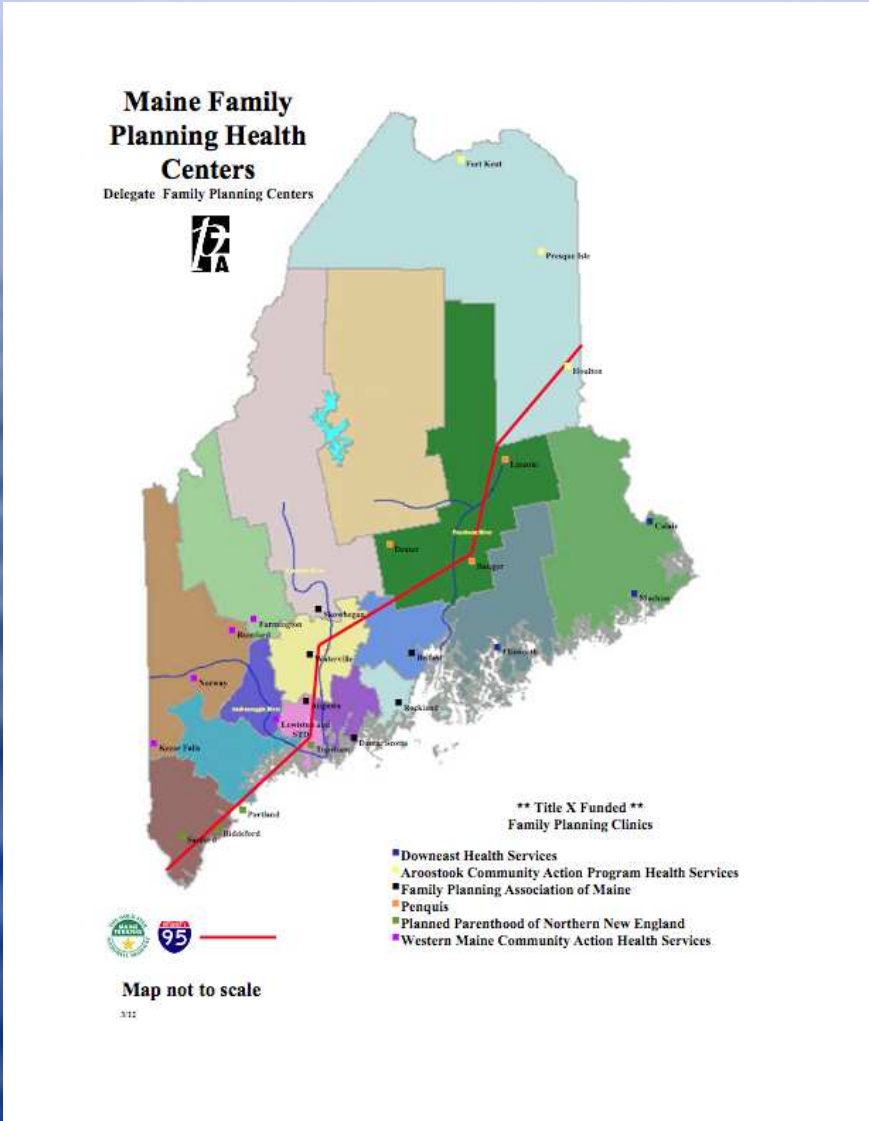
Family Planning Association of Maine

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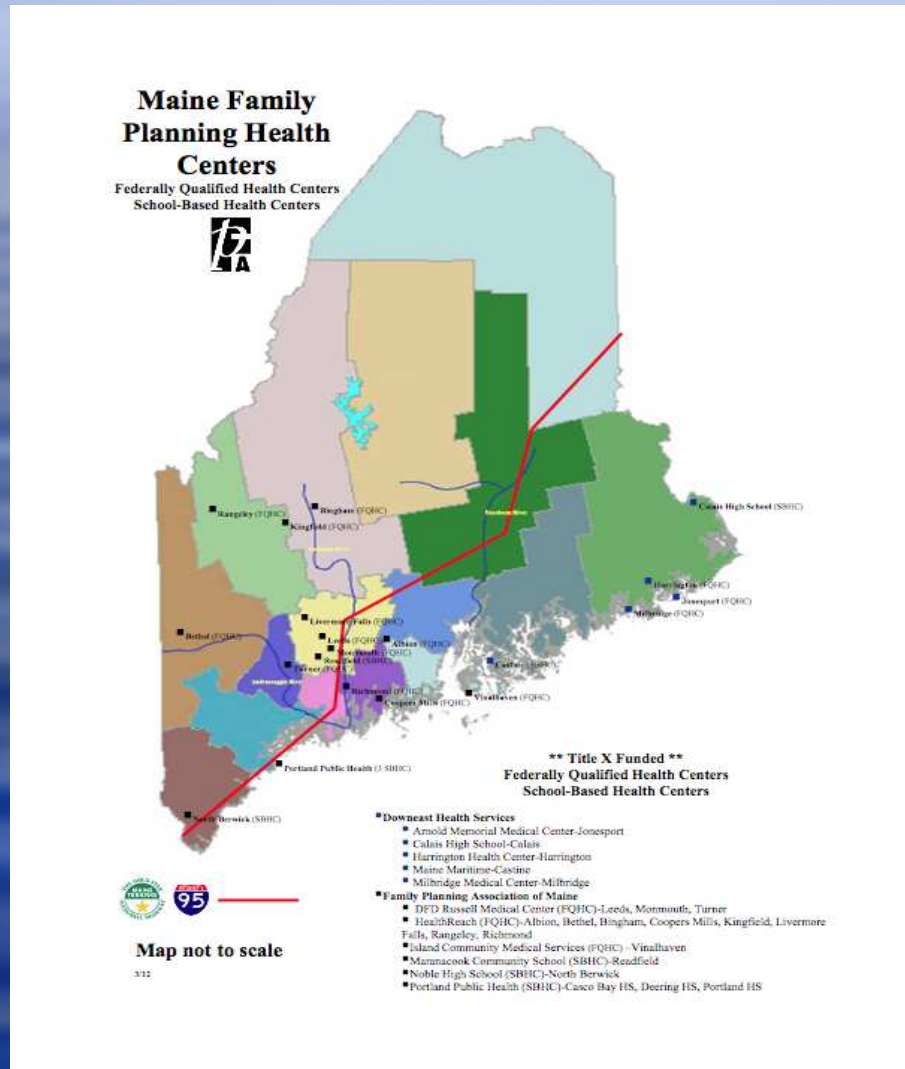
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Maine Family Planning Health Centers

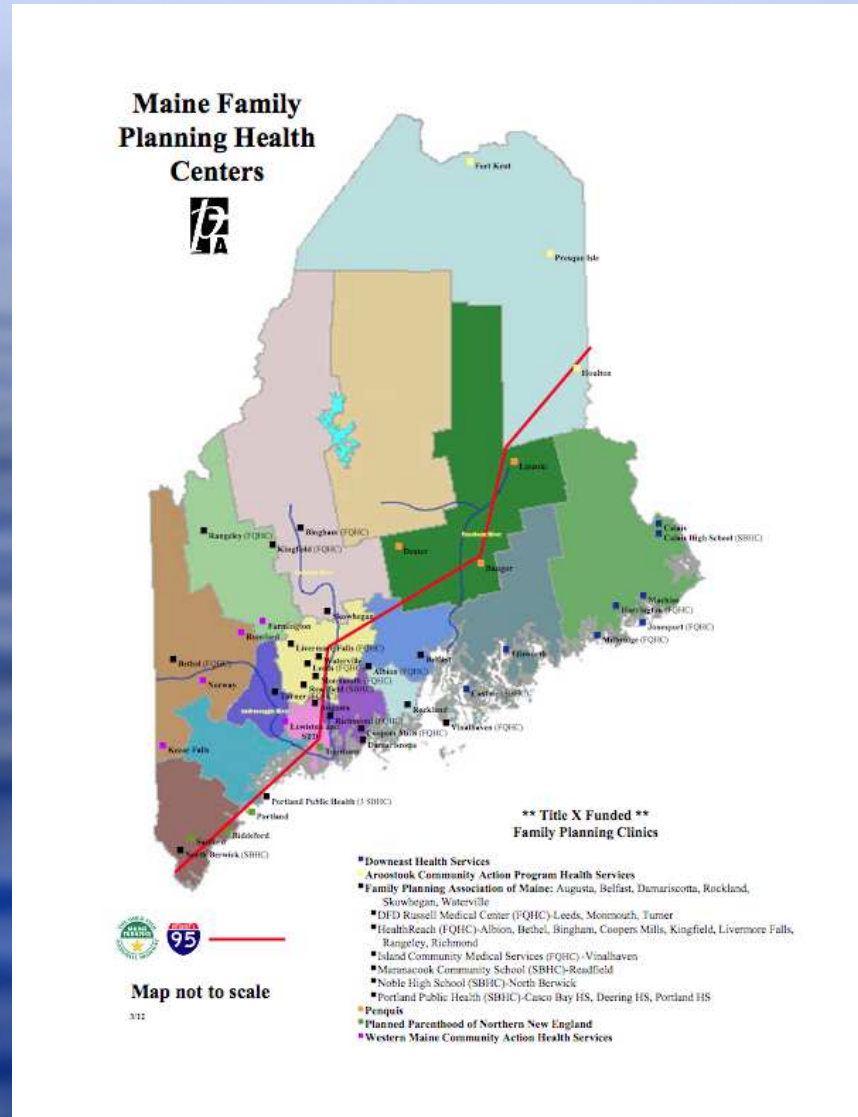
Delegate Family Planning Centers



Maine Family Planning Federally Qualified Health Centers and School-Based Health Centers



Maine Family Planning Health Centers



Maine Family Planning and Federally Qualified Health Centers

- ◆ 2004 Family Planning Needs Assessment
- ◆ Review of current family planning health centers
- ◆ Maine strong network of FQHCs
- ◆ Recognized opportunity of reach women and males in rural communities

Meet and Greet

- ◆ Chief Operating Officer
- ◆ Clinical Director
- ◆ Medical Director

Title X and Family Planning

- ◆ History of Title X
- ◆ Family Planning in Maine
- ◆ Partnership with FQHCs
- ◆ Family Planning user and visit
- ◆ Added value for patients served
- ◆ Resource for Clinical Services and Contraception
- ◆ JSI Region 1 Title X Family Planning Training Center
- ◆ FPA FQHC Resource Manual
- ◆ Title X Clinical Guidelines

Family Planning and FQHC Contracts

- ◆ Financial
- ◆ Clinical Services and Documentation in the Health Record
- ◆ Reporting Requirements
- ◆ Definition of FPER and FPAR
- ◆ Quality Assurance

Clinical Services Contract

- ◆ Unique users served
- ◆ Performance measures
- ◆ Workplan, evaluation
- ◆ Guidelines for Family Planning Clinical Services
- ◆ Reporting Requirements
- ◆ Adherence to State Laws regarding reporting of child abuse, child molestation sexual abuse, rape, or incest (State Reporting Laws)
- ◆ Family Planning Coordinator
- ◆ Bilingual services

Family Planning Coordinator- Clinical Contract

- ◆ Clinical and non clinical staff orientation
- ◆ Annual trainings and updates
- ◆ FPER data collection
- ◆ Lead person for QA activities
- ◆ Attendance minimum one FPA training
- ◆ JSI Region 1 Title X FP Training Center online trainings - Introduction to Title X and Title X Orientation
- ◆ FPA FQHC Resource Manual

FPA FQHC Resource Manual

- ◆ Introduction
- ◆ Title X Program Background
- ◆ FPA contacts
- ◆ JSI Resources
- ◆ Region 1 Data System
- ◆ Emergency Contraception information
- ◆ HIV testing
- ◆ Contraception
- ◆ Options Counseling
- ◆ Sexual History Taking/Safer Sex Practices
- ◆ Teens
- ◆ Maine Youth Risk Behavior survey
- ◆ Project Connect- Integrated Response to Intimate Partner Violence and Reproductive Coercion

Data Collection

- ◆ Electronic Health Record
- ◆ FPER
- ◆ IT Specialist
- ◆ Team approach- Management, IT, Clinical Coordinator, Data Entry Coordinator
- ◆ JSI Health IT Projects Director- Region 1 Export Template

Family Planning Education

- ◆ Invitation to all Maine trainings
- ◆ JSI List serve Region 1 Training Center
- ◆ Male family planning services
- ◆ LARC information
- ◆ Client education material for Contraceptive methods and clinic handouts-CD
- ◆ Reproductive Life Planning
- ◆ Reproductive Coercion
- ◆ Nexplanon training in Maine
- ◆ IUD JSI training
- ◆ IUD preceptor training
- ◆ Articles
- ◆ CDC Clinical Guidelines
- ◆ Current Practice Guidelines
- ◆ Contraceptive Handouts and Clinical client education material

FQHC Site Visits and Audits

FPA Project Director and FQHC Family Planning Coordinator

- ◆ Full staff orientation
- ◆ Provider and clinical staff meetings
- ◆ Team meetings
- ◆ IT meetings
- ◆ Chart audits and feedback

Lessons Learned

- ◆ Team approach to implementation
- ◆ Support data export - JSI resource
- ◆ Regular contact with Family Planning Coordinator
- ◆ Team calls
- ◆ Staff meetings-benefit full staff meeting

Celebrate Successes

- ◆ Growth of partnerships
- ◆ Maine Primary Care Association
- ◆ Providing Family Planning Services to women, men and teens in rural Maine
- ◆ New relationships across the State
- ◆ Increasing knowledge of current clinical guidelines
- ◆ Promoting Family Planning Services